

Guidelines for reporting problems and other feedback

- **Mailing lists to report problems and ask questions**
 - phenixbb@phenix-online.org (Community and developers)
 - bugs@phenix-online.org (Developers only)
 - help@phenix-online.org (Developers only)
- **Reporting a problem**
 - Check if problem exists in the latest nightly build available here
 - www.phenix-online.org/download/nightly_builds.cgi
 - If problem exists in latest nightly build, report it to developers
 - Send all inputs that are necessary to reproduce the problem
 - If using GUI, explain steps leading to the crash
 - Explain the problem clearly
 - Files sent to developers are handled confidentially and only used to address the issue
- **Addressing issues is our highest priority**
 - Typically we fix bugs quickly
 - Updated Phenix versions appear in upcoming nightly builds